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**DERGOSITS & NOAH LLP**  
**FOUR EMBARCADERO CENTER, SUITE 1450**  
**SAN FRANCISCO, CA 94111**  
**(415) 705-6377**

Application of

Ketonen, et al.

Group Art Unit: 2157

Attorney Docket No.

335.02

Examiner: Najjar, Saleh

Serial No.:

09/696,558

Filed:

October 25, 2000

For:

AUTONOMOUS LOCAL ASSISTANT FOR MANAGING BUSINESS PROCESSES

**AMENDMENT TRANSMITTAL**

Mail Stop Amendment  
Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**CERTIFICATION OF MAILING**

UNDER 37 CFR §1.8

hereby certify that the correspondence enclosed herein is being deposited as first class mail with the U.S. Postal Service on October 11, 2004, in an envelope addressed to:  
Mail Stop Amendment, Commissioner for Patents,  
P.O. Box 1450, Alexandria, VA 22313-1450.

Date: October 11, 2004

  
Magdalena Blackmer

Dear Sir:

Transmitted herewith is an amendment in the above-identified application in response to office action dated July 15, 2004, 2004.

The fee has been calculated as shown below:

	(Col. 1)		(Col. 2)		(Col. 3)	
Total Claims	21	Minus	** 21	= 0	x \$18.00	\$0
Independent Claims	2	Minus	** 2	=	X \$86.00	\$0
First Presentation of Multiple Dependent Claim					x \$280.00	\$0
					Total	0

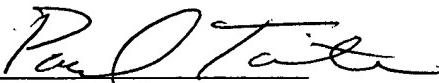
Small Entity 50% Filing Fee Reduction (if applicable)

- \* If the entry in Col. 1 is less than the entry in Col. 2, write "0" in Col. 3.
- \*\* If the "Highest Number Previously Paid For" IN THIS SPACE is less than 20, write "20" in this space.
- \*\*\* If the "Highest Number Previously Paid For" IN THIS SPACE is less than 3, write "3" in this space.  
The "Highest Number Previously Paid For" (Total or Independent is the highest number found from the equivalent box in Col. 1 of a prior amendment or the number of claims originally filed.)

1.  No additional fee is required.
2.  Please charge any additional fees, including any fees necessary for extensions of time, or credit any overpayment to Deposit Account No. 04-0822. A duplicate of this transmittal is attached.
3.  Amendment and Response to Office Action Mailed July 15, 2004.

Dated: October 11, 2004

By:

  
Paul K. Tomita  
Reg. No. 43,196



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Ketonen, et al.

Serial No.: 09/696,558

Filed: October 25, 2000

For: AUTONOMOUS LOCAL ASSISTANT  
FOR MANAGING BUSINESS  
PROCESSES

) Group Art Unit: 2157

) Examiner: Najjar, Saleh

)

**AMENDMENT AND RESPONSE  
TO OFFICE ACTION MAILED  
JULY 15, 2004**

)

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

CERTIFICATE OF MAILING UNDER 37 CFR § 1.8

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Mail Stop Amendment, Commissioner for Patents,  
P.O. Box 1450, Alexandria, VA 22313-1450.

Dated: October 11, 2004 By:  
Magdalena Blackmer

## AMENDMENT AND RESPONSE

Sir:

In response to the Official Action mailed July 15, 2004, applicants respectfully request that the following amendment be made part of the official record in the above captioned case.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 8 of this paper.